

Project No.80061711 and 80061712

23 May 2022

Hello,

**Sewer Improvements Buerton and Audlem Wastewater Treatment Works.**

As part of our ongoing commitment to the environment we are planning to make alterations to the treatment process at the wastewater treatment works that serve your area.

We plan to close Buerton WwTW and transfer the flows via a pipeline to Audlem WwTW which is to be improved.

We would like to invite local residents and businesses to a public exhibition to learn more about the improvement project and to discuss our proposals. The project team will be available to discuss the plans and answer any queries you may have.

The exhibition will take place between 2.00pm and 6.30pm on Wednesday 8<sup>th</sup> June 2022 and be held at Audlem Public Hall, 12 Cheshire Street, Audlem, Crewe CW3 0AH.

We look forward to meeting you there.

**Wash, flush...carry on as normal:** Don't worry, you will still be able to use all your existing appliances or facilities that take away the used water from your home or business just as you usually would while the work is carried out.

**Priority Services – extra help for those who need it most**

If you or any of your family and friends have particular health issues and haven't yet registered for Priority Services, then please visit [unitedutilities.com/priorityservices](https://unitedutilities.com/priorityservices) so we can be aware of your needs and do our best to support you in terms of your water services. If you know someone who isn't online, then you can register them on their behalf.

**We're here to help**

Thanks for your patience, we're here to help if you have any queries or if you want to know more about the range of help and support we have available. So please don't hesitate to get in touch. You can do this via our social media channels or if you prefer give us a call on 0345 672 3723 quoting the project numbers at the top of this letter.

Yours faithfully,

Customer Services